Our Family,
Caring For Yours
Welcome

In the coming year, Mountain Family goes “over the hill,” celebrating 40 years of service to Colorado’s mountain communities from 1978-2018. We’re launching two health center expansion projects in Basalt and Edwards, which will increase affordable, integrated, medical, dental, and behavioral health services for thousands of Coloradans.

We are committed to improving the health of our communities, controlling exorbitant health care costs, providing an exceptional patient experience, and being an employer of choice. We are driven by the simple principle that access to affordable health care is a human right, not a privilege.

To our friends, family, neighbors, and community: thank you for your partnership, support, and for allowing us to serve you over the past 40 years. It’s an honor to have our family serving yours.

Ross A. Brooks
CEO, Patient
Mountain Family Health Centers
Meet Diana

“I came to Mountain Family with swelling in my feet and my whole body. I was diagnosed with lupus, a chronic inflammatory disease in which the immune system attacks one’s own tissues. Physician Assistant Corrinne Johnson and her team found that my kidneys were failing, so they put me on dialysis for ten months, and then they referred me to the specialty care I needed: a kidney transplant.

“Through Mountain Family’s efforts, a donor was found and the transplant was successful. I’m very grateful to Mountain Family. You saved my life.”

- Diana Guzman
Patient

Who We Are

OUR MISSION:
To provide high quality, integrated primary medical, behavioral, and dental health care in the communities we serve, with special consideration for the medically underserved, regardless of ability to pay.
What We Do

Mountain Family Health Centers is pleased to be the primary health care provider for Colorado’s Western Slope rural mountain communities. In 2017, we provided affordable, integrated medical, dental, and behavioral health services to more than 19,000 residents in Garfield, Eagle, Pitkin, and Rio Blanco counties.

With eight service delivery sites, Mountain Family had made significant strides in improving medical health outcomes such as hypertension control, diabetes control, childhood immunization rates, and tobacco cessation; mental health outcomes such as depression screening and counseling; and oral health outcomes such as reduction of dental tooth decay.

Why We Do It

In accord with industry best practices, we always focus on this quadruple aim:

1) Improve the health of the population we serve.

2) Control the cost of health care for our patients.

3) Provide a world-class patient experience.

4) Promote an empowered and engaged workforce.
Community Impact

PATIENTS SERVED
19,028 PATIENTS
83,950 PATIENT VISITS

PATIENT PROFILE
85% UNDER 200% POVERTY

COST SAVINGS
$18.1 MILLION ANNUALLY

Economic Impact

TOTAL ECONOMIC IMPACT
$15,704,754 ANNUALLY
$9,576,162 DIRECT
$6,128,592 NON-DIRECT

TOTAL TAX REVENUE
$4.6 MILLION ANNUALLY
$1.4 MILLION STATE & LOCAL
$3.2 MILLION FEDERAL

Who We Serve

Most Patients Are Either On Medicaid Or Uninsured

PATIENTS’ PAYER MIX
34% UNINSURED
42% MEDICAID
17% PRIVATELY INSURED
3% MEDICARE

INCOME
50% < 100% FPL
15% > 200% FPL
35% 101-200% FPL

ETHNICITY
45% HISPANIC/LATINO/A
55% NON-HISPANIC NON-LATINO/A

Almost Half Of Patients Are Hispanic

85% Of Patients Live Beneath 200% Of The Federal Poverty Level (FPL)
($24,120 for an individual or $49,200 for a family of four)
Meet Rachel

“When I became seriously ill with rheumatoid arthritis, I needed ten major joints replaced, but I couldn’t get that done until my poor teeth were fixed, making me healthy enough to withstand the surgeries. So I was rushed into Mountain Family’s Rifle Health Center, where Dr. Millard’s wonderful dental work saved me. Now I have a new partial denture, and my new knees, shoulders, elbows and wrist have given me my life back. I can walk, and I’m not only surviving but actually thriving.

“It’s all because of these generous, talented people who could work anywhere, but who choose to work here at Mountain Family.

“Without Mountain Family, dental care for lower income people simply wouldn’t exist around here. I am so, so grateful for this incredibly important community asset and for the people who help support it.”

– Rachel Smith
Patient
Provides & Caregivers

AVON
Melvin Betancourt, Behavioral Health Provider
Cinia Kiesel, Dental Assistant 1
John Lawrence, Physician’s Assistant
Cathy Lettice, Dental Hygienist
Any Martinez Romo, Medical Assistant 1
Kim Petermann, Registered Nurse
Michelle Rios, Medical Assistant 1

BASALT
Anneliese Heckert, Doctor of Osteopathy, Site Medical Director
Ari Carbalajal, Dental Assistant 1
Claire Chappell, Physician’s Assistant
Angela Frale, Medical Assistant 1
Sara Jacobs, Behavioral Health Provider
Jacqueline Lamb, Registered Nurse
Tracie McKinley, Physician’s Assistant
Gricel Melendez, Medical Assistant 1
Gail Mitzner, Medical Doctor
Connie Rivets, Doctor of Medical Dentistry
Alma Santana, Medical Assistant 1
Ricardo Zavala, Dental Assistant Lead

EDWARDS
Adolfo Arroyo, Clinic Nurse Facilitator
Debra Burns, Family Nurse Practitioner
Tania Carrasco, Medical Assistant 1
Kathleen Choica, Registered Nurse Pediatrics
Carol Conger, Certified Nurse Midwife
Brett Deutscher, Family Nurse Practitioner
Pamela Herrera, Medical Assistant
Laura Martinez, Medical Assistant 1
Rebecca McCauley, Complex Care Nurse
Kent Petrie, Medical Doctor
Diane Purse, Pediatric Nurse Practitioner
Stephanie Ramos, Medical Assistant 1
Joshua Rusk, Medical Doctor
Karen Shupe, Medical Assistant
Diana Solis, Medical Assistant
Whitney Young, Behavioral Health Provider

GLENWOOD SPRINGS
Casey Aguillre, Doctor of Osteopathy
Amy Arche, Doctor of Osteopathy, Chief Medical Officer
Emily Borkovek, Physician’s Assistant
Carrie Brand, Complex Care Nurse
Ayana Brown, Registered Nurse
Miriam Cano Arroyo, Medical Assistant 1
Barbra Concoran, Behavioral Health Provider

RIFLE
Gladys Andrade, Medical Assistant
Alondra Bustillos, Dental Assistant 1
Mollie Deines, Registered Nurse
Natasha Ellwood, Physician’s Assistant
Consuelo Gaytan, Medical Assistant 3
Stephen Glass, Doctor of Dental Surgery
Hilda Gutierrez, Dental Assistant 1
Alejandro Hernandez, Dental Assistant 1
Owen Hoffman, Behavioral Health Provider
Corinne Johnson, Physician’s Assistant
Siouxanne Mease, Clinic Operations Manager 3
Crystal Mecham, Dental Hygienist
Gary Millard, Doctor of Dental Surgery, Dental Director
Ruqal Olivas, Dental Assistant
Matthew Percy, Medical Doctor, Site Medical Director
Ana Quezada-Bencomo, Dental Hygienist
Elizabeth Quinn, Clinic Nurse Facilitator
Hilda Rangel Valle, Lead Medical Assistant
Concepcion Ruiz, Dental Assistant Lead
Helvia Salgado, Dental Assistant 1
Gary Schreiner, PhD, Behavioral Health Manager
Aracely Solis, Dental Assistant 1
Karen Torres, Registered Nurse
Maria Tovar, Medical Assistant
Valeria Tovar-Guzman, Medical Assistant 2
Board of Directors

Jon Fox-Rubin
Chair

Rob Stein, PhD
Vice Chair

Monica Perez Rhodes
Treasurer

Richard Gonzales
Secretary
Joined board in 2016. Mountain Family patient. Occupation: General Counsel, Colorado Mountain College

Sara Amberg
Joined board in 2017. Occupation: Grants Director, Vail Valley Foundation

Karyn ReNae Anderson

Samuel Bernal
Joined board in 2017. Occupation: Social Worker, West Mountain Regional Health Alliance

Trish Kramer

Haidith Ramirez
Joined board in 2017. Occupation: Program Director, Roaring Fork School Centers

Namrata Shrestha
Ex Officio Member
Joined board in 2017. Occupation: Regional Health Connector, West Mountain Regional Health Alliance

20/20 Eye Care
A New Path
A Woman’s Place
Addictive Behaviors Counseling
Alpine Legal Services
Alpine Springs Counseling
Aspen Community Foundation
Aspen Home Health Care
Aspen Homeless Center
Aspen Hope Center
Aspen Skiing Company
Aspen to Parachute Dental Health Alliance
Aspen Valley Hospital
Bosom Buddies
Bureau of Primary Health Care
Callaway Cancer Center
Caregiver Support Program
Caring for Colorado Foundation
Catholic Charities
Center for Health Progress
City of Aspen
Colorado Association of School-Based Health Centers
Colorado Bright Beginnings
Colorado Colorectal Cancer Screening Program
Colorado Community Health Network
Colorado Community Managed Care Network
Colorado Department of Health Care Policy and Financing
Colorado Department of Public Health and Environment
Colorado Gives Day and Mountain West Gives
Colorado Health Institute
Colorado Health Services Corps
Colorado Mountain College
Colorado Program Eligibility Application Kit
Colorado Rural Health Center
Columbine Home Health
Community Health Association of Mountain/Plains States
Community Health Services, Inc.
Connect for Health Colorado
Cooking Matters
COPA Soccer / Vail Community Foundation
Defiance Thrift Store
Eagle Chamber of Commerce
Eagle County Board of County Commissioners
Eagle County Human Services
Eagle County Paramedics
Eagle County Public Health
Eagle County Schools
Eagle River Youth Coalition
EL Busesito (The Little Bus)
Extended Table
Family Resource Center
Family Visitor Programs
Feed My Sheep
Garfield County Board of County Commissioners
Garfield County Healthy Communities Coalition
Garfield County Human Services
Garfield County Public Health
Garfield County School District 16
Garfield County School
District No. RE 2
Glenwood Medical Associates
Glenwood Springs Chamber of Commerce
Grand River Health
GWS Workforce Center
Habitat for Humanity - Roaring Fork Valley
Harmony House
Health Services Resources Administration
Healthteacher
HeartBeat of Glenwood Springs
Henry Schein, Inc.
Heritage Park
Hotel Glenwood Springs
iHeart Older People
Institute for Healthcare Improvement
Iterative Healthcare Solutions
Jennifer Smith, Esq.
Kaiser Permanente
La Leche League
Lift Up
Manaus Valley Project
MarillacHealth
Mental Health Crisis Line
Mind Springs Health
National Association of Community Health Centers
National Health Services Corps
NextGen
Northwest Colorado Health
Northwest Regional Primary Care Association
Nurse-Family Partnership
One Colorado
Our Community Foundation
Pathfinder Angels
Pediatric Partners
Personal Rehabilitation Center
Pitkin County Board of County Commissioners
Pitkin County Healthy Communities Fund
Pitkin County Human Services
Pitkin County Public Health
Planned Parenthood – Glenwood Springs
Springs Health Center
Quality Health Network
Red Ribbon Project (Eagle)
Roaring Fork Transportation Authority
Rifle Chamber of Commerce
Rio Blanco County
River Center
River Valley Family Health Center
Roaring Fork Counseling Center
Roaring Fork School District

Partners
GOVERNMENT
Federal
US Health Resources Services Administration (HRSA)
Bureau of Primary Health Care

State
Colorado Department of Health Care Policy and Financing
Connect for Health Colorado

Local
Eagle County
Pitkin County
Garfield County
City of Aspen
Town of Avon
City of Glenwood Springs
Healthy Communities Coalition

Foundations
State / Local
Aspen Community Foundation
Aspen Thrift Shop
The Colorado Health Foundation
Caring for Colorado Foundation
Colorado Community Health Network
Colorado Community Managed Care Network
Henry Schein Cares Foundation
Denver Foundation
Colorado Association
School-Based Health Centers
Boettcher Foundation
Western Colorado Community Foundation

Individuals
Michael & Mildred Alsdorf
Roger & Margo Behler
Michael Beltracchi
Tom Boas
Mark Bogertman
Ross & Lindsey Brooks
Sherry Bruney
Danyelle Carlsoon
Amanda Chabot
Bruse A. Collins
Corey Crocker
Gilbert Cuevas
Douglas Currey
Pedro Damasco
Patricia Davis
Cliff & Sandy Deveny
Jerome Evans
Wendy Flottmeyer
James Fondek
Jon & Julie Fox-Rubin
Annette Franta
Ken Friedman
Rosa Funez Mejia
Cristina Gair
Consuelo Gallegos
Richard Gonzales
Dan & Carolyn Hardin
Simón Perez
Michael Horning
Mike & Gretchen Hovey
Sean Jeung
Shiela Kendall
Amanda Klahr
Charles & Chris Lanci
Jenny Lang & Tim Burns
Igor Laray
Erica Lee
Dave Leety
Dylan & Lindsey Lewis
Florice Lietzke
Jennifer Ludwig

Tracie McKinley
Gaston Metzger
Garry & Stacy Millard
Ray & Nancy Nunn
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Rachel Richards
Raquel Romero
Joshua & Brienne Rusk
Diana Saenz
Garry Schalla
Derek Sell
Barbra Corcoran
Kara Silbernagel
Jolene Singer
Joann Sorensen
Janes & Liz Stark
Rob Stein & Mariah Dickson
Bruce Strasinger
Alex Vincent
Evan Weatherbie

You too can become a supporter. Visit www.mountainfamily.org/give or call (970) 945-2840.
REGIONAL INTEGRATED HEALTH COMPLEX - EDWARDS

We’re bringing a state-of-the-art health complex to Eagle County in 2019, adding full dental and behavioral health care along with complete primary medical services, in a fully integrated care model.

Combining Mountain Family Health Centers with Eagle County Public Health, the new Edwards complex will be a one-stop location for health care needs, bringing affordable integrated health care to 7,600 Eagle County patients per year. It will be on Miller Road between Battlement High School and the Weckmer Center.

Please help us bring this vital vision to life by giving at www.mountainfamily.org/give.

BASALT HEALTH CENTER

Thanks to generous community support, an expanded Basalt Health Center is coming to the Roaring Fork Valley in 2018. Located just off Highway 82 in the former Bristlecone Mountain Sports building, this new state-of-the-art health center will provide integrated medical, dental and behavioral care in a single location.

The new health center will serve more than 3,500 patients each year.

We need your help to fully staff and equip this facility. Please support the Basalt capital campaign by donating at www.mountainfamily.org/give.
Locations

AVON CLINIC
850 West Beaver Creek Blvd.
Avon, CO 81620

BASALT CLINIC
234 Cody Lane
Basalt, CO 81621

EDWARDS CLINIC
320 Beard Creek Road
Edwards, CO 81632

MOBILE DENTAL VAN
0020 Eagle County Drive
El Jebel, CO 81623

GLENWOOD SPRINGS CLINIC
1905 Blake Ave., Suite 101
Glenwood Springs, CO 81601

RIFLE CLINIC
195 W. 14th Street, Bldg. C
Rifle, CO 81650

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