

# Our Family Improving the Health of *our community*



Mountain Family  
HEALTH CENTERS

2019

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Mountain Family is pleased to share this Impact Report detailing our work over the past year in providing high quality, team-based, integrated medical, behavioral and dental health care that costs less and produces better health outcomes.

We look forward to continuing to serve our diverse community and improving health in Western Colorado.

A woman with long dark hair and a tattoo on her arm is pointing at an eye chart. The chart has various letters and numbers on it. The background is a wooden wall.

## OUR MISSION:

To provide high quality, integrated primary medical, behavioral and dental health care in the communities we serve, with special consideration for the medically underserved,

regardless of ability to pay.

# IMPROVING THE HEALTH OF WESTERN COLORADO

Over the past 40 years, Mountain Family Health Centers has grown into the healthcare home for more than 21,000 persons. Today, our community-governed organization serves the primary medical, dental, and behavioral health needs for individuals and families in Garfield, Eagle, Pitkin, and Rio Blanco Counties.

We believe access to affordable health care is a basic human right, not a privilege. To that end, we have prioritized improving our integrated health services we offer to ensure health equity for our diverse population. Fully integrated primary medical, behavioral and dental health care is now available in Avon, Basalt, Edwards, Glenwood Springs, and Rifle, regardless of one's insurance status or ability to pay.

In January 2019, we opened the new Basalt Integrated Health Center, increasing access to care by 85%. Numerous partners made this possible by supporting our Building Health for All capital campaign. We are still in need of funding to close this campaign, so please consider supporting this valuable community asset by visiting [www.mountainfamily.org](http://www.mountainfamily.org) to donate today.

Mountain Family embraces diversity and works to build health equity for all. We provide culturally responsive care to our Latinx patients,

in their native language. We are supporting our immigrant families with education in this time of uncertainty. Our Pride committee ensures LGBTQ patients' and employees' needs are met.

Two hundred talented staff provide high-quality care at Mountain Family. We are committed to ensuring these healthcare heroes are empowered to provide patient-centered, team-based, whole-person care to our patients. Mountain Family is also an important economic driver in our service area, with an annual economic impact of more than \$28 million to the communities we serve.

We are committed to providing the highest quality care, at the lowest possible cost, to improve the health of Western Colorado.

Our family is privileged to serve yours.



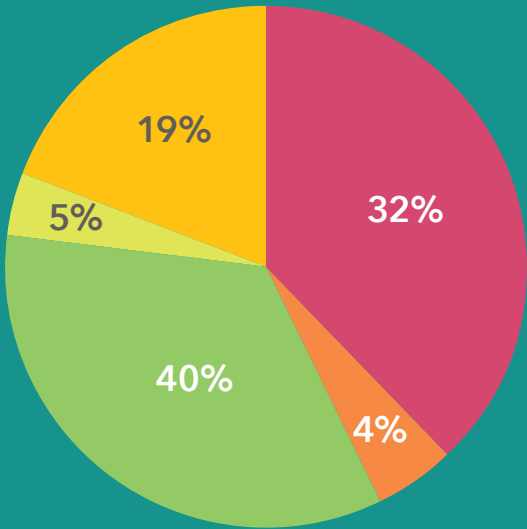
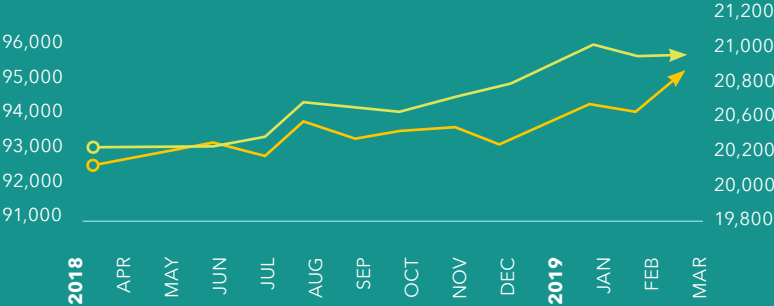
A handwritten signature in blue ink that reads "RAB".

Ross Brooks  
Chief Executive Officer, Patient

# IMPACTS

Our work matters. Over the past two years, we have seen significant growth in total patients receiving integrated care services.

TOTAL ENCOUNTERS AND PATIENTS - 18 MO.



18 MO. PATIENTS SERVED  
PAYER MIX

- CHP
- MEDICAID
- MEDICARE
- PRIVATE INSURANCE
- UNINSURED



SAVINGS TO HEALTH CARE SYSTEM



EMPLOYMENT

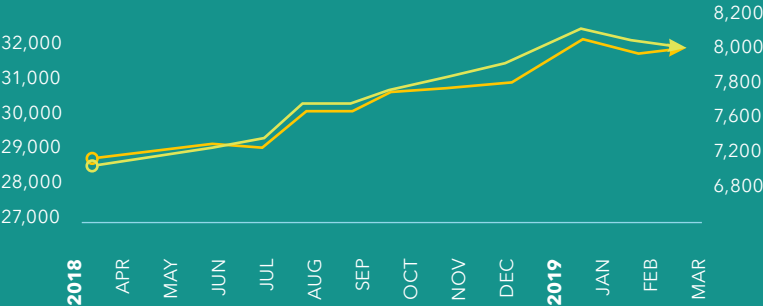


STATE & LOCAL TAX REVENUES

# CHALLENGES

The growth of uninsured patients served at Mountain Family has outpaced all other growth over the past two years, straining the organization’s financial health.

UNINSURED ENCOUNTERS AND PATIENTS - 18 MO.



CHANGES FROM ONE YEAR AGO

ENCOUNTERS		PATIENTS	
9%	CHP+	13%	CHP+
-7%	MEDICAID	-8%	MEDICAID
11%	MEDICARE	9%	MEDICARE
13%	PRIVATE	10%	PRIVATE
11%	UNINSURED	11%	UNINSURED
3%	TOTAL	3%	TOTAL

# OUTCOMES

Our patient-centered, team-based integrated care results in improved patient and population health, as is evidenced by our outcomes.

Measure Title	Mountain Family Clinical Performance Goals	National CHC Avg (2018) Goal	Progress to Reach Goal	MFHC Aug 2019
Diabetic Control	% of diabetic patients whose HbA1c levels are less than or equal to 9% (by race & ethnicity) (Inverse measure)	32.8%	😊	30.9%
Hypertension Control	% of adult patients with diagnosed hypertension who most recent blood pressure was less than 140/90 (race and ethnicity)	63.3%	😊	66.4%
Tobacco Screening & Cessation	% of patients 18 years and older who were queried about tobacco use and received tobacco cessation counseling if identified as a tobacco user	88.1%	😐	86.0%
Child Weight Assess & Counseling	% of patients aged 2-17 with BMI percentile documented AND who had documentation of counseling for nutrition and exercise	69.2%	😊	70.0%
Adult Weight Assess & F/U	% of patients 18 or older with a documented BMI AND if BMI is outside of normal a f/u plan is documented	70.2%	😊	78.6%
Depression Screening and F/U	% of patients 12 or older assessed for depression and follow up	70.6%	😊	81.1%
1st Trimester Entry Into Care	% of pregnant women beginning prenatal care in the first trimester (race & ethnicity)	73.8%	😊	77.6% Dec -18
Dental Sealant	% of children 6-9 years of age who received a sealant on a permanent first molar	52.8%	😊	68.6% Dec -18



# INTEGRATING HEALTH CARE

## WHAT IS INTEGRATED HEALTH CARE?

Mountain Family has embraced this national trend designed to improve quality of care and population health and decrease total costs of care. While there is not a nationally recognized definition, at Mountain Family, integrated health care means we offer primary medical, behavioral (mental health and substance use disorders) and dental services in one health care home. Integrating these three types of services produces better health outcomes and is the most effective way to care for persons with multiple health care needs. Patients save time and money with access to all these services in one location. Providers work in concert to treat all of a patient's health needs and help them achieve and maintain wellness. Other components of integrated care include:



## PATIENT-CENTERED CARE

Our patients are at the center of our care delivery. Mountain Family's health centers are recognized by the National Committee on Quality Assurance as Level III Patient Centered Medical Homes (PCMH), the highest national recognition a primary care practice can receive. Our patient-centered care aligns with the National Academy of Medicine's definition; our care is "respectful of, and responsive to, individual patient preferences, needs and values," and we ensure "patient values guide all clinical decisions."

## TEAM-BASED CARE

Each Mountain Family patient has a core medical team which includes their medical, behavioral and dental health providers along with support staff.

High risk patients also have care coordinators who provide health education, navigation and social health advocacy. The care team works collaboratively with the patient to accomplish their health goals and provide high quality care.

## CARE COORDINATION

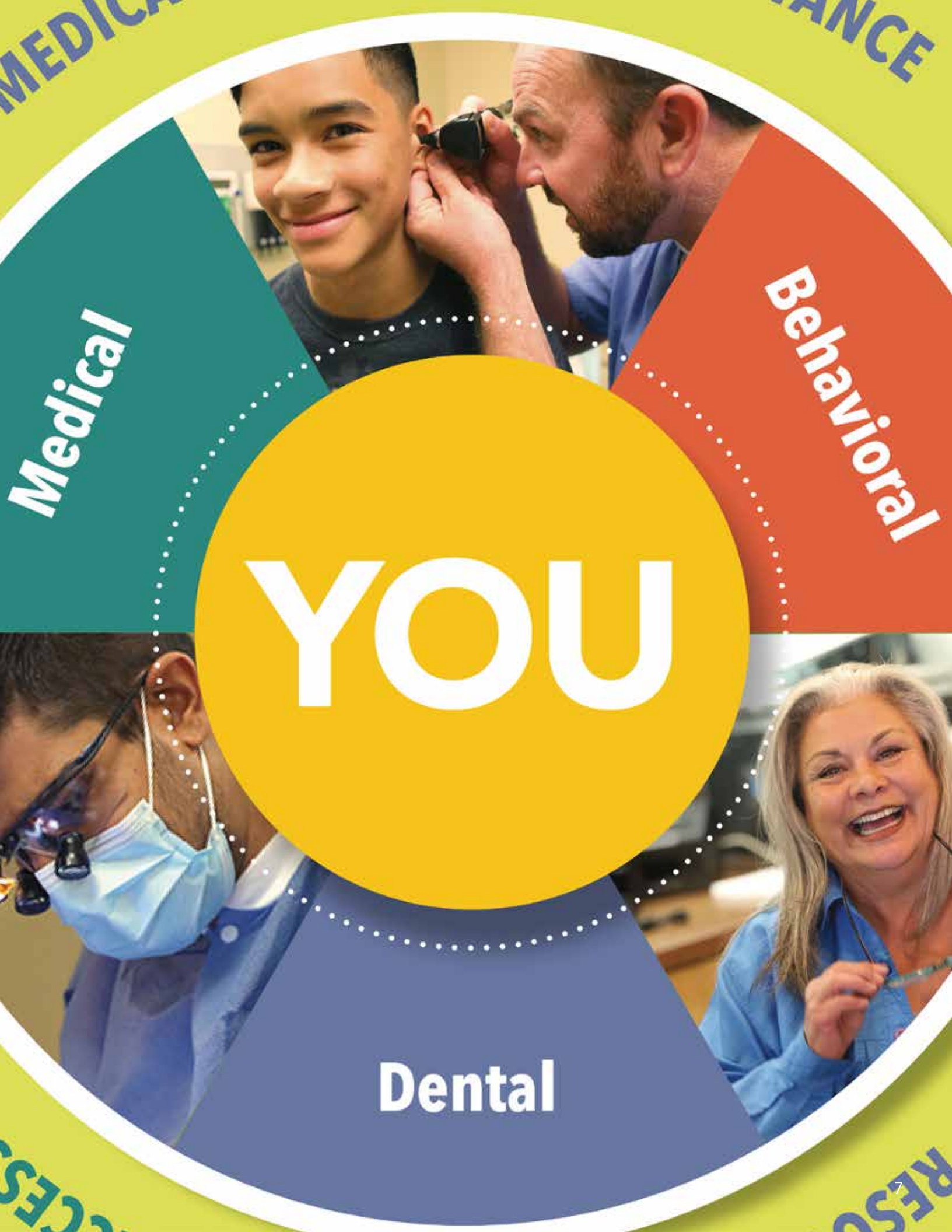
Mountain Family's Care Coordination Team works with patients and families to make connections to other needed services and resources. This may include care and medication management by a

nurse complex care specialist; navigation assistance and referrals for further care within Mountain Family or at specialists and hospitals; health education; and social health advocacy for connections with needed community resources to address social determinants of health such as housing, food and transportation.

## SUPPORT SERVICES

Mountain Family also has a whole support staff at each health center dedicated to assisting patients. Support services include:

- Outreach and enrollment specialists help patients enroll in public and private health insurance plans and financial assistance programs
- Centralized call center staff make appointments and connect callers with providers
- Billing specialists assist with payment and insurance claims
- Prescription refill assistance



MEDICAL

BEHAVIORAL

Medical

Behavioral

You

Dental

ACCESS

RESOURCES

# INNOVATION

These programs represent our willingness to listen and respond to our community. We are committed to providing a wide range of innovative health care solutions to everyone, whether patients, employers, partners, providers or donors.



This innovative program offers access to affordable health care. Employers can purchase annual memberships for their employees for fully integrated, comprehensive health and wellness services in one health care home. Members can access MedCIERGE, an app that includes 24-hour access to a medical professional, pharmacy and imaging discounts, help with billing and insurance claims and assistance in finding specialty care at the lowest cost. [www.mountainfamily.org/health-solutions/](http://www.mountainfamily.org/health-solutions/)

## NEW FACILITIES

We are enhancing integrated care delivery with health center relocations to larger facilities optimally designed for the provision of integrated, team-based medical, behavioral and dental services. The new Basalt Integrated Health Center opened in January 2019. The Edwards Integrated Health Center is scheduled to open in 2021. Mountain Family thanks Pitkin County, Aspen Valley Hospital and our Eagle County partners for joining our efforts to expand access to care and improve population health.

## NEW SERVICES

To address the high prevalence of substance use disorders in this region, Mountain Family now offers medication assisted therapy (MAT) and enhanced intensive outpatient programs (EIOPs). These evidence-based programs offer group and individual therapy to treat substance use disorders for alcohol, opioids and other drugs. MAT uses medications, in combination with counseling and behavioral health therapies for comprehensive care. EIOPs enable patients to stay at home and continue their normal lives during treatment.



What we eat impacts our health. ROOTS OF WELLNESS, offered in collaboration with nine other Garfield County agencies, is designed to teach people how to manage their health by learning about lifestyle changes. Participants in this free 11-week wellness program learn about food as medicine, how to choose and afford healthy foods, gardening, physical activity, and how to manage or prevent chronic diseases, including diabetes and poor emotional health.



The goal of FARMACY is to educate patients and our community about the importance of nutrition as a key part of health. All are welcome to participate in this community garden program Spring through Fall, whether by tending the gardens or picking and enjoying the bounty. Farmacy director Jenny Lang, FNP says the gardens “help patients realize the importance of what they choose to eat. Food is the most important contributor to our health.”



# patient story



My daughter has multiple health needs. She has a physical disability, major depressive disorder and other conditions.

When I brought her home from college due to a mental health crisis she experienced, we went to Mountain Family for a medical exam because her insurance is Medicaid due to her disability. What an incredible experience we had! During the medical exam, they brought in a behavioral health provider to meet my daughter to address her mental health issues. They scheduled a much-needed dental appointment. The whole care team, including the front desk staff just wrapped their arms around us.

We are so glad we found our new healthcare home at Mountain Family.

– Mary S., Basalt

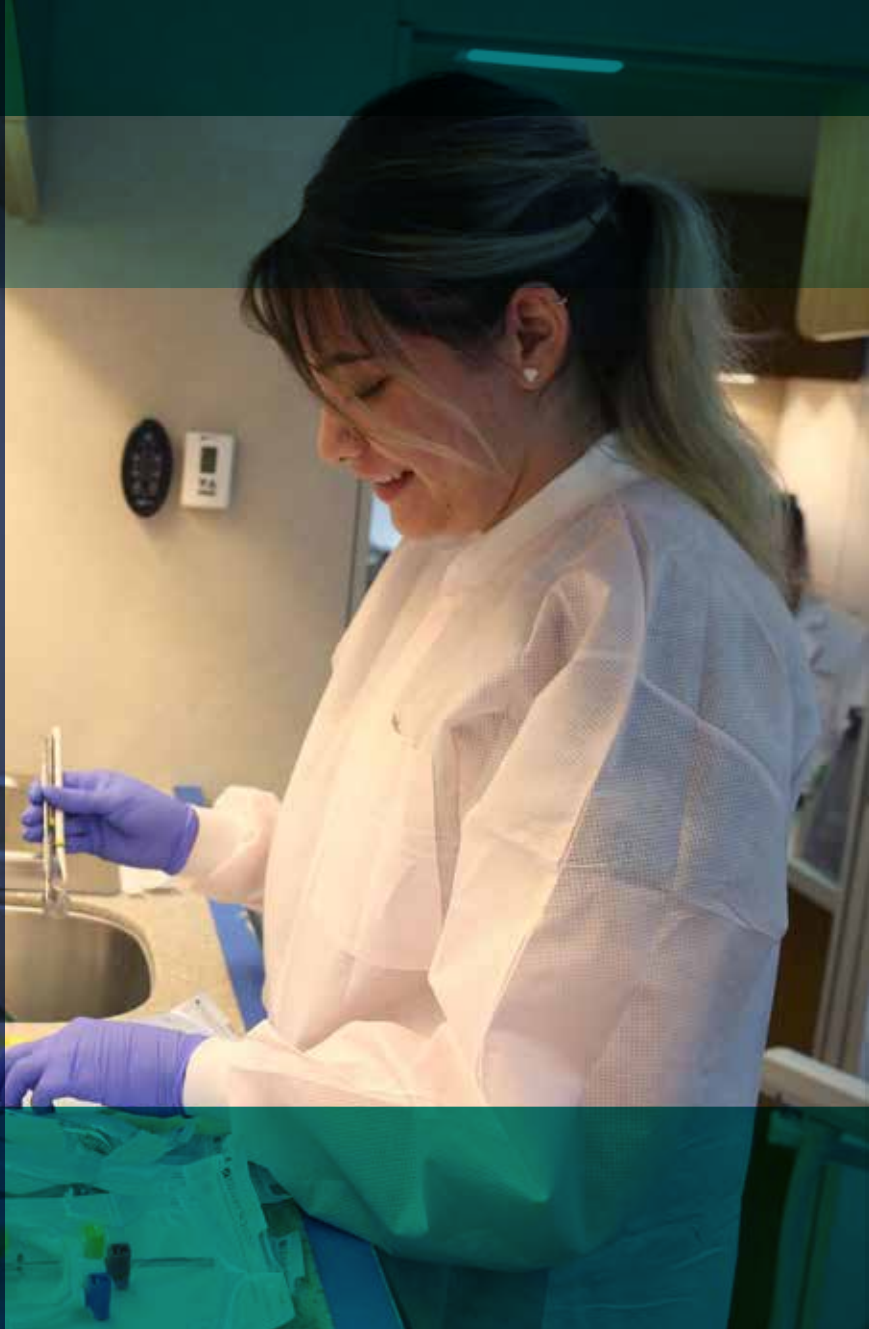
# patient story

Recently, I was privileged to host an informational meeting for Mountain Family.

At that meeting, I learned a lot about their program and was very impressed. I particularly liked their model of providing integrated care. Because my usual dental hygienist had moved on, I decided to become a patient for a teeth cleaning. Their hygienist was absolutely wonderful and extremely thorough. I am returning to see her this week to follow up with a couple of issues. I am so fortunate to be able to afford top notch medical and dental care, and I choose Mountain Family Health Centers. I hope more people learn about reduced cost services at this amazing facility.

My experience was totally positive.

– Holly Glasier, Carbondale



# SUPPORTERS

Faviola Alderete  
Michael Alevizon  
Rosbel Alzman  
Brandyn Bair  
Roger and Margo Behler  
Samuel Bernal-Urbina  
Earle and Patty Bidez  
Emily Borkovec  
Caroline Bradford  
George and Linda Brodin Family  
Ross and Lindsey Brooks  
Gerald Burk  
Georgia Chamberlain  
Maria Chansky  
Trenton Cheney  
Steve Child  
Fr. Bert Chilson  
Michael Conklin  
Jose Costello  
Paulette Dangler  
Susie Davis  
Sandy and Cliff Deveny  
Justin Dinkel  
Jerome and Shelley Evans  
Wendy Flottmeyer  
Julie, Oliver and Jon Fox-Rubin  
Annette Franta  
Paul and Barbara Freeman  
Stephen Glass  
Richard and Lisa L. Gonzales  
Matthew Hanson

Carolyn and Dan Hardin  
Anneliese and Zach Burch  
Clark Heckert  
Christofer Henry  
Jeff Horning  
Sara Jacobs  
Garret Jammaron  
Theodore Jessup  
Greg and Sean Jeung  
Benjamin Johnston  
Kelly Kearns  
Greg Keller  
Shiela Kendall  
Trish Kramer  
Jenny Lang and Tim Burns  
Mark Lassaux  
Brian Leasure  
Dave Leety  
Kahn Marker Family Advised Fund  
Daniel Markoya  
Doug Merrel  
Gaston Metzger  
Garry and Stacey Millard  
Timothy Miller  
Karen Miller  
Lindsay Nash  
Michael Nugent  
Blanca O'Leary  
Scott and Kate Owens  
Matt and Becca Percy  
Monica Perez-Rhodes

Kent and Martha Petrie  
Greg Poschman  
Elaena and Dan Price  
Edward Queenan  
Robert Pew/Steelcase Furniture  
Haidith Ramirez-Leon  
John and Lesia Rehl  
Nancy Reinisch  
Jay Rickstrew  
Danyelle Rigli  
Connon Rivers  
Kenneth Robinson  
Michael Romero  
Joe Rubio  
Randy Rush  
Garry Schalla  
Kirk Schneider  
Gary Schreiner  
Namrata Shrestha  
Kara Silbernagel  
Jolene Singer  
Rob Stein and Mariah Dickson  
Anna-Karin Svensson  
Henry Teague  
Benny Tipton  
George Trantow  
Alex Vincent

## BOARD OF DIRECTORS

**Monica Perez Rhodes - Chair**  
Joined board in 2013  
Occupation: Controller,  
Colorado Rocky Mountain School

**Richard Gonzales - Vice Chair**  
Joined board in 2016  
Mountain Family patient  
Occupation: General Counsel,  
Colorado Mountain College

**Jon Fox-Rubin - Treasurer**  
Joined board in 2014  
Mountain Family patient  
Occupation: Former Director,  
Valley Settlement

**Rob Stein, PhD - Secretary**  
Joined board in 2013  
Mountain Family patient  
Occupation: Superintendent,  
Roaring Fork Schools

**Faviola Alderete**  
Joined board in 2018  
Occupation: Health  
Promotion Coordinator,  
Eagle County Public Health

**Karyn ReNae Anderson**  
Joined board in 2014  
Mountain Family patient  
Occupation: Enrichment Leader,  
Vail Valley Foundation

**Samuel Bernal**  
Joined board in 2017  
Mountain Family patient  
Occupation: Radio Journalist,  
Vice President, Entravision  
Integrated Marketing Solutions

**Megan Burch**  
Joined board in 2019  
Occupation: Director,  
Eagle County Human Services

**Trish Kramer**  
Joined board in 2017  
Occupation: Retired Nurse/  
Healthcare Administrator

**Victor Mamlin**  
Joined board in 2017  
Mountain Family patient  
Occupation: Insurance Agent,  
New York Life

**Haidith Ramirez**  
Joined board in 2017  
Mountain Family patient  
Occupation: Strategic  
Services Director,  
Aspen Community Foundation

# patient story



I am a working mother with a baby. I don't get enough sleep; I'm tired all the time and I have so much to juggle. After my daughter's birth, I forgot to update my insurance. Of course, I developed a medical issue—a large abscess. I tried to treat it on my own, fearing the cost of medical care without insurance. I tried everything; it just kept getting worse.

I confided in Dr. Anneliese Heckert about my issue. She looked at the abscess right then and said I had waited too long and needed immediate care. She prescribed strong antibiotics and gave me directions for treatment. Dr. Heckert felt my pain and jumped right in to help, even though I didn't have insurance. I was so thankful for her kindness.

If it were not for Dr. Heckert, I would have ended up in the ER, with a huge bill and a lot of stress over payment. Never mind the permanent damage I could have suffered. I am so grateful to have such an awesome medical provider at Mountain Family who always puts patients' needs first.

— *Namrata Shresthra, New Castle*



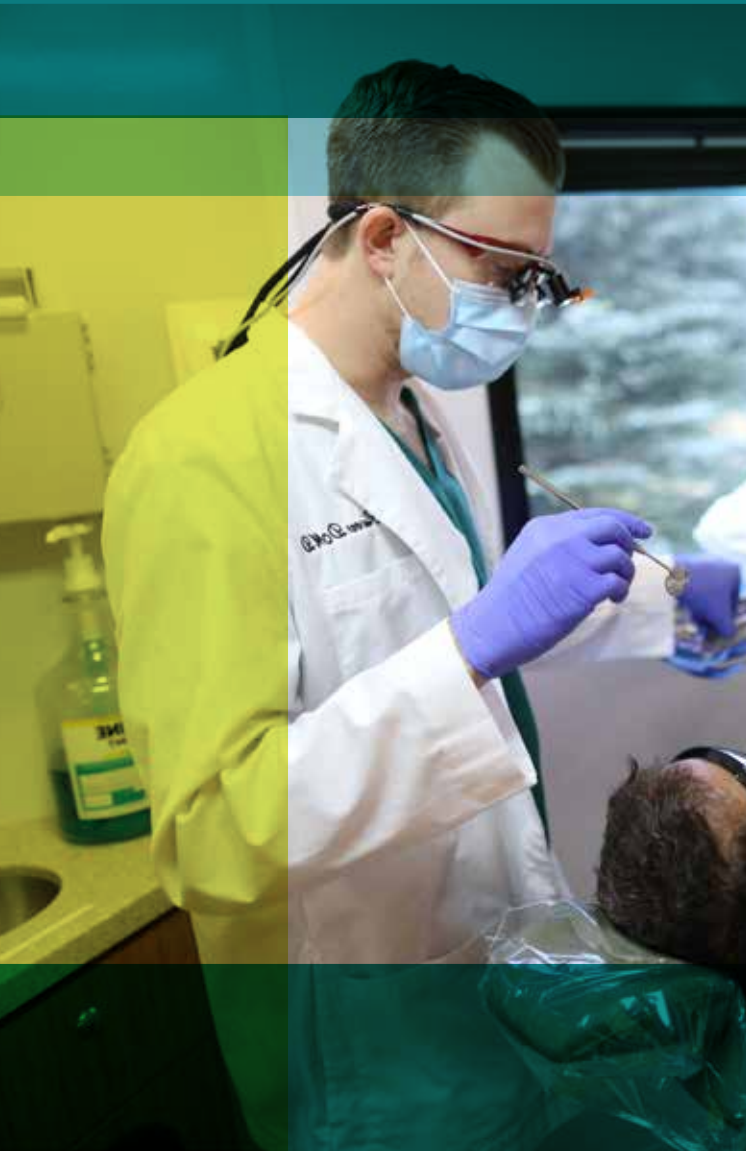
# PARTNERS

Alpenglow Foundation  
 Alpine Bank  
 Aspen Chamber of Commerce  
 Aspen Comunity Foundation  
 Aspen Hope Center  
 Aspen Public Radio  
 Aspen Skiing Company  
 Aspen Strong  
 ASC Community Cares Fund  
 Aspen to Parachute Dental  
 Health Alliance  
 Aspen Thrift Shop  
 Aspen Valley Hospital  
 A Woman's Place  
 Basalt Chamber of Commerce  
 Betty Jane Schuss DAF at ACF  
 Boettcher Foundation  
 Boulder Associates  
 Bright by Three  
 Bureau of Primary Health Care  
 Carbondale Chamber of Commerce  
 Caring for Colorado Foundation  
 Center for Health Progress  
 City of Aspen  
 City of Glenwood Springs  
 Christ Church Aspen  
 Club 20  
 Colorado Association of School-Based  
 Health Centers  
 Colorado Breastfeeding Coalition/  
 La Leche League  
 Colorado Colorectal Cancer Screening  
 Program  
 Colorado Community Health Network  
 Colorado Community Managed Care  
 Colorado Dental Association Foundation  
 Colorado Department of Health Care  
 Policy and Financing  
 Colorado Department of Public Health  
 and Environment  
 Colorado Gives Day/ Mtn West Gives  
 Colorado Health Institute  
 Colorado Health Services Corps  
 Colorado Mountain College  
 Colorado Rural Health Center  
 Community Health Association of  
 Mountain/Plains States  
 Community Health Services, Inc.  
 Connect for Health Colorado  
 COPA Soccer / Vail Communit  
 Foundation  
 Delta Dental of Colorado Foundation  
 Denver Foundation  
 Eagle Chamber of Commerce  
 Eagle County Commissioners  
 Eagle County Behavioral Health

Eagle County Human Services  
 Eagle County Paramedics  
 Eagle County Public Health  
 Eagle County Schools  
 Eagle River Youth Coalition  
 El Pomar Foundation  
 Family Visitor Programs  
 5028 Shoe Company  
 Food Bank of the Rockies-Western Slope  
 Garfield County Commissioners  
 Garfield Healthy Communities  
 Coalition  
 Garfield County Human Services  
 Garfield County Public Health  
 Garfield County School District No. RE-2  
 Garfield County School District 16  
 Gates Family Foundation  
 Glenwood Medical Associates  
 Glenwood Post Independent  
 Glenwood Springs Chamber of  
 Commerce  
 Grand River Health  
 Grand Valley Recreation  
 Habitat for Humanity - Roaring Fork  
 Valley  
 Health Services Resources  
 Administration  
 Henry Schein  
 Holy Cross Energy  
 Institute for Healthcare Improvement  
 Itentive Healthcare Solutions  
 LIFT-UP  
 Kaiser Permanente  
 KAJX  
 Katz Amsterdam Foundation  
 KDNK  
 Komen for the Cure-Denver  
 La Tricolor-Aspen  
 MANAUS/LaMedichi/  
 Mountain Voices  
 Marillac Clinic  
 Mind Springs Health/West Springs  
 Hospital  
 Mountain Parent  
 Mountain Recreation  
 My Community Health Foundation  
 National Association of Community  
 Health Centers  
 National Health Services Corps  
 NexGen  
 Newborn Hope  
 Northwest Colorado Health  
 Northwest Regional Primary  
 Care Association  
 One Colorado  
 Eagle Valley Community Foundation

Pediatric Partners  
 Pitkin County Commissioners  
 Pitkin County Healthy Communities  
 Fund  
 Pitkin County Human Services  
 Pitkin County Public Health  
 Planned Parenthood-Glenwood Springs  
 Health Center  
 Quality Health Network  
 Richard C. Goldstein Foundation  
 Roaring Fork Lifestyle  
 Rotary Club of Aspen  
 Rotary Club of Carbondale  
 Rotary Club of Glenwood Springs  
 Rotary Club of Snowmass Village  
 Red Ribbon Project-Eagle  
 Reunion Health, LLCs  
 Rifle Chamber of Commerce  
 Rio Blanco County  
 River Valley Family Health Center  
 Roaring Fork Schools  
 Rocky Mountain Health Plans  
 SIM Community Care Foundation  
 Speak Up, Reach Out  
 Smith Immigration  
 Summit County Care Clinic  
 Sunset Rotary Club of Glenwood Springs  
 TAC--The Aspen Clinic  
 The Colorado Health Foundation  
 The Community Market  
 The Denver Foundation  
 Town of Avon  
 Town of Snowmass  
 United Healthcare  
 United Way Battlement to the Bells  
 United Way of the Eagle River Valley  
 University of Colorado  
 University of Colorado Cavity-Free  
 at Three  
 Vail Chamber of Commerce  
 Vail Health  
 Vail Health Foundation  
 Valley Health Alliance  
 Valley Settlement  
 Valley View Hospital  
 Vera and Joseph Dresner Foundation  
 Vital Healthcare Capital  
 West Mountain Regional Health Alliance  
 Western Colorado Accountable Health  
 Community Model  
 Western Colorado Community  
 Foundation  
 Western Healthcare Alliance

# provider story



A man with severe periodontal disease came to see me for dental care in February. He said he had been homeless and was just starting to get his life back together. He had started working, attained housing and enrolled in Medicaid. He had paid for treatment at another office, but could not tell any difference and felt his mouth was still unhealthy.

Truthfully, he was overweight and not in peak health, especially for his age. We went over how to care for his teeth and the importance of regular care. I explained how his gum disease impacts his overall health. We discussed diet and what he drinks and eats. He set his own goals for brushing twice per day and eating healthier.

Yesterday he returned to see me. The man standing before me was not the same man I saw three months ago! He proudly told me he lost 50 pounds. He quit eating candy and drinking pop and is eating healthier. He feels better than he has in a long time. He was so appreciative of the care he received. I am proud I helped someone change their quality of life.

He is an inspiration.

– Charlie Pariera, RDH

# PROVIDERS & CARE GIVERS

## AVON

Melvin Betancourt, Behavioral Health  
Provider Team Lead  
Rachel Lauren Hickman, Family Nurse  
Practitioner  
Cinia Kiesel, Dental Assistant 1  
Cathy Lettice, Dental Hygienist  
Anyia Martinez Romo, Medical Assistant 3

## BASALT

Osiris Aguilar, Dental Assistant Lead  
Laura Bishop, Medical Assistant 2  
Emily Merideth Borkovec, Physician Assistant  
Suzanne Cano Kellay, Behavioral Health  
Social Health Advocate  
Yunira Gomez, Registered Nurse  
Claire Graff, Physician Assistant  
Anneliese Heckert, Chief Medical Officer  
Sara Jacobs, Behavioral Health Provider  
Team Lead  
Matthew K. King, Behavioral Health Provider  
Estela Lujan-Ortiz, Dental Hygienist  
Gracie Abigail Melendez, Lead Medical  
Assistant  
Nataly Meraz, Clinic Nurse Facilitator  
Elizabeth Ramirez, Dental Assistant 1  
Connor Rivers, Dentist  
Helvia Salgado, Dental Hygienist  
Samantha Sandoval, Dental Assistant 1  
Maria Uribe, Medical Assistant 2  
Alicia Vasquez Vigil, Medical Assistant 2

## EDWARDS

Aracely Aragon Marioni, Medical  
Assistant 2  
Cassandra Ruby Armas, Behavioral  
Health Provider  
Adolfo Arroyo, Clinic Nurse Facilitator  
Debra Burns, Family Nurse Practitioner  
Kathleen Chiocca, Registered Nurse  
Pediatrics  
Carol Conger, Certified Nurse Midwife  
Maricruz Cornelio, Medical Assistant 2  
Katie Galaviz, Medical Assistant 2  
Jennifer Girard, Behavioral Health Provider  
Marissa Glomboske, Registered Nurse  
Pamela Herrera, Lead Medical Assistant  
Kyler Hijmans, Registered Nurse  
Kerrie Kuhl, Certified Nurse Midwife  
Ruby Maldonado, Medical Assistant 1  
Maria Martinez-Lopez, Registered Nurse  
Melissa Meyer, Family Nurse Practitioner  
Claudia Cristina Morales,  
Medical Assistant 2

Giselle E Morin Azcona, Behavioral Health  
Social Health Advocate  
Kent Petrie, Medical Doctor  
Diane Purse, Pediatric Nurse Practitioner  
Jonathan Ramirez, Medical Assistant 2  
Michelle Rios, Medical Assistant 3  
Nadia Daniela Schaffino, Medical Assistant 2  
Karen Shupe, Medical Assistant 1  
Zackary Kent, Site Medical Director

## GLENWOOD SPRINGS

Casey Aguirre, Medical Doctor  
Nicole Amaya, Registered Nurse  
Anne Andersen, Clinic Nurse Facilitator  
Elide Lizeth Andrade, Medical Assistant 2  
Cristina Andrade Guzman, Behavioral Health  
Provider  
Tania Avitia, Dental Assistant 1  
Areli Carbajal, Dental Assistant Lead  
Yessenia Carmona Espinoza, Medical  
Assistant 1  
Maria Chansky, Medical Doctor  
Barbra Corcoran, Behavioral Health Provider  
Team Lead  
Sandra Deveny, Medical Doctor  
Nestor Paul Escobar Lascrain, Medical  
Assistant 2  
Storie Marchant Evans, Lead Medical  
Assistant  
Vivian Flores, Medical Assistant 1  
Alyssa Herman, Medical Assistant 1  
Jennifer Jackson, Lead Medical Assistant  
Wynette Jackson, Registered Nurse  
Lillian Johnson, Registered Nurse  
Kelly Ketzenbarger, Registered Nurse  
Kellie Korth, Medical Assistant 3  
Jennifer B Lang, Chief Medical Officer  
Geneane Lazo, Behavioral Health Provider  
Adriana Celeste Martinez, Medical  
Assistant 3  
Bibiana Medina, Medical Assistant 2  
Gail Mizner, Medical Doctor  
Laine Morgan, Psychiatric Nurse Practitioner  
Susan Orcutt, Family Nurse Practitioner  
Charlene Pariera, Dental Hygienist  
Mary Patterson, Family Nurse Practitioner  
Ashley Powell, Registered Nurse  
Astrid Recinos, Behavioral Health Advocate  
Colton Ristau, Registered Nurse  
Gary Schreiner, Behavioral Health Director  
Courtney Schwind, Dentist  
Jolene Singer-Muse, Director of Care  
Coordination  
Christopher J. Tonozi, Medical Doctor

Jacqueline Vigil, Dental Assistant 1  
Miriam Vigil, Medical Assistant 2  
Anne Wilburn, Complex Care Nurse  
Ricardo Zavala, Dental Assistant Lead

## RIFLE

Gladys Andrade, Medical Assistant 3  
Sanju Basi, Dentist  
Alondra C Bustillos, Dental Assistant Lead  
Angela Cornego, Dental Assistant 1  
Molli Deines, Registered Nurse  
Taylor Diaz, Float Medical Assistant  
Natasha Ellwood, Physician Assistant  
Audrey Schaiberger Fisher, Dentist  
Consuelo Gaytan, Lead Medical Assistant  
Stephen Glass, Dental Director  
Hilda M Gutierrez, Dental Assistant 1  
Maria Guzman-Tovar, Medical Assistant 3  
Alejandro Hernandez, Dental Assistant 1  
Oyen Hoffman, Behavioral Health Addictions  
Spec. Supervisor  
Corrinne Johnson, Physician Assistant  
Sarah Kelley-Spearing, Medical Doctor  
Cheyene Laidlaw, Registered Nurse  
Dania Moreno, Dental Assistant 1  
Darlene Otero, Medical Assistant 3  
Matthew Percy, Chief Medical Officer  
Brenda Perez Gonzalez Mendez,  
Registered Nurse  
Anai Quezada-Bencomo, Dental Hygienist  
Elizabeth Quinn, Complex Care Nurse  
Candice Rodriguez, Behavioral Health  
Provider  
Concepcion Ruiz, Dental Assistant Lead  
Javier Salido Gonzales, Dental Assistant 1  
Luz Sanchez, Dental Program Manager  
Aracely Solis, Dental Assistant 1  
Nancy Soltero, Complex Care Nurse Lead  
Karen Torres, Clinic Nurse Facilitator  
Valeria Tovar-Guzman, Registered Nurse

## ON CALL PROVIDER

Brett Deutscher, Family Nurse Practitioner

# LOCATIONS



**EDWARDS INTEGRATED HEALTH CENTER**  
320 Beard Creek Road  
Edwards, CO 81632

**AVON SCHOOL-BASED HEALTH CENTER**  
850 West Beaver Creek Boulevard  
Avon, CO 81620

**BASALT INTEGRATED HEALTH CENTER**  
123 Emma Road  
Basalt, CO 81621

**GLENWOOD SPRINGS  
INTEGRATED HEALTH CENTER**  
1905 Blake Avenue, Suite 101  
Glenwood Springs, CO 81601

**MOBILE DENTAL VAN**  
1905 Blake Avenue  
Glenwood Springs, CO 81601

**RIFLE INTEGRATED HEALTH CENTER**  
195 W. 14th Street, Bldg. C  
Rifle, CO 81650

**SMILES AT BEA UNDERWOOD  
ELEMENTARY SCHOOL**  
741 Tamarisk Trail, Room 104  
Parachute, CO 81635

**SMILES AT GRAND VALLEY  
FAMILY LEARNING CENTER**  
100 East 2nd Street, Room 201  
Parachute, CO 81635



**Mountain Family**  
HEALTH CENTERS