



mountain family
HEALTH CENTERS

Your Health. Our Mission.



**2015-2016
Annual Report**

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Our Mission:

To provide high quality, integrated primary medical, behavioral, and dental health care in the communities we serve, with special consideration for the medically under-served, regardless of ability to pay.

Kent Petrie, MD

Thank you to MFHC Partners & Supporters

Alejandra Gallegos
Alex Vincent
Amanda Klahr
Amazon
Annette Franta
Art Fernandez
Aspen Community Foundation
Aspen Community Fund
Aspen Valley Hospital
Blizzard Internet Marketing
Boettcher Foundation
Bonnie & Harold Reiff
Buell Foundation
Caring for Colorado Foundation
Carolyn & Dan Hardin
Chris Tonozzi
City of Aspen
City of Glenwood Springs
Colorado Coalition for the Medically Underserved
Colorado Community Health Alliance
Colorado Community Health Network
Colorado Community Managed Care Network
Colorado Department of Health Care Policy & Financing
Colorado Department of Public Health & Environment
Colorado Gives
Colorado Indigent Care Program
Colorado Nonprofit Development Center
Colorado Prevention Center
Colorado Primary Care Fund
Colorado Trust
Colorado Women's Wellness Connection

Community Health Association of
Mountain/Plains States
Community Health Provider Alliance
Cristina Gair
Danyelle Carlson
Denise Tomaskovic
Diana Saenz
Bill Wright
Dylan & Lindsey Lewis
Eagle County
El Pomar Foundation
Gail Mizner & Michael Kendrick
Garfield County
Garry & Stacey Millard
Glenwood Medical Associates
Grand River Health
Jenny Lang & Tim Burns
Jerry Evans
JoAnn Sorensen
Jon & Julie Fox-Rubin
Kathleen Killion
Kathy Yost
Ken & Alessandra Davis
Linda Brooks
Liz & James Stark
Matt & Becca Percy
MFHC Glenwood Springs Front Desk Staff
MindSprings Health

Monica Perez Rhodes
National Association of Community
Health Centers
Northwest Regional Primary Care
Association
Pitkin County
Rachel Menke
Richard & Nan Sundeen
Rob Stein
Rocky Mountain Health Plans
Rosalyn Negrete
Ross & Lindsey Brooks
Sandy & Cliff Deveny
Sean & Nicole Stalter
Sonia Sheck
Susan G. Komen Foundation: Aspen &
Denver Affiliates
The Colorado Health Foundation
U.S. Bureau of Primary Health Care
United Way of the Eagle River Valley
Vail Valley Medical Center
Valley Health Alliance
Valley of the Sun United Way
Valley View Hospital
Vanderhoof Family Fund
Western Colorado Community Foundation
Western Health Care Alliance
West Mountain Regional Health Alliance

**You too can become a
Mountain Family Health Centers supporter,
visit mountainfamily.org.**

A Letter from Ross Brooks, CEO

Dear Friends,

Mountain Family Health Centers' mission is to provide high quality, integrated primary medical, behavioral, and dental health care in the communities we serve, with special consideration for the medically under-served, regardless of ability to pay.

Today, MFHC is the health care home for more than 17,000 residents of Garfield, Eagle, Pitkin and Rio Blanco Counties. MFHC believes that access to affordable health care is a human right, not a privilege, and we are working diligently to expand our facilities and programs to be able to provide affordable health care to the more than 18,000 low-income residents of our region who do not yet utilize MFHC. MFHC has made great strides in our pursuit of the Quadruple Aim, which is a compass for optimizing health system performance, and includes:

Improving the Patient Experience of Care:

- MFHC provides integrated medical, behavioral and oral health care
- Care teams provide patient-centered care and comprehensive care coordination
- Leadership transitioning to a value based system of care.

Reducing the Per Capita Cost of Health Care:

- 84% increase in patients enrolled in Medicaid improving access to care
- Lowered cost of care for Medicaid patients with decreases in emergency room utilization, unnecessary hospital readmissions and high cost imaging
- MFHC generates \$15.7 million of positive economic impacts, including jobs, tax revenues, and savings to the health care system

Improving the Health of Populations:

- MFHC's Care Teams perform above the national clinical outcome goals for childhood immunizations; hypertension control; tobacco screening and cessation; healthy weight screening, nutrition and activity counseling; depression screening and follow-up; early entry into prenatal care; and healthy birth weight babies
- MFHC was the top performing community health center in Colorado for helping our patients control diabetes

Improving the Well-being of the Care Team:

- Addition of fourth aim targeting employee well-being
- Named Top Ten Colorado Company to Work for in 2015
- Health Links Healthy Business Certified Leader
- Investment of resources in employee development, retention and wellness
- Joined Valley Health Alliance to lower health insurance costs and provide assessment and coaching for addressing health issues

Looking ahead, I am optimistic about Mountain Family's continued growth and expansion to increase our ability to serve a larger percentage of the 35,000 low-income residents in our region. In the coming year, we will embark on a comprehensive capital campaign to expand the Basalt, Edwards and eventually, Glenwood Springs community health centers. Our first school-based health center opens in Avon in July 2016. We will increase access to oral health care by adding dental care to Basalt and implementing a new SMILES tele-dentistry project in Avon and four community sites in Garfield County. I invite you to support Mountain Family Health Centers as we continue our leadership in improving health and health care.

With gratitude for your business and support over the past, and future 38 years.

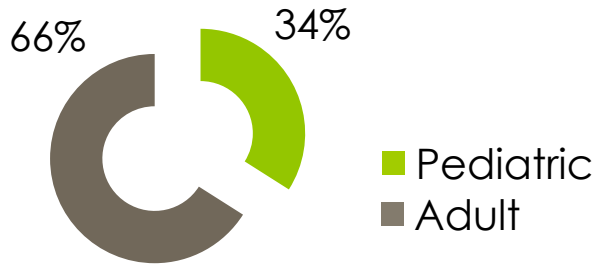


Ross A. Brooks, CEO

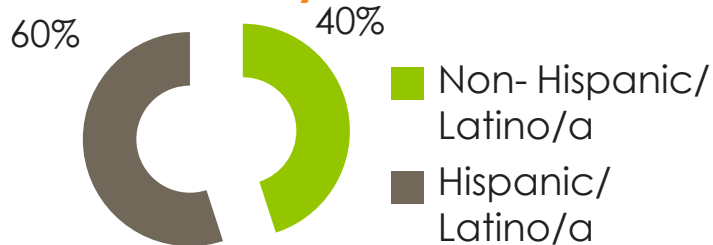


MFHC Patient Profile

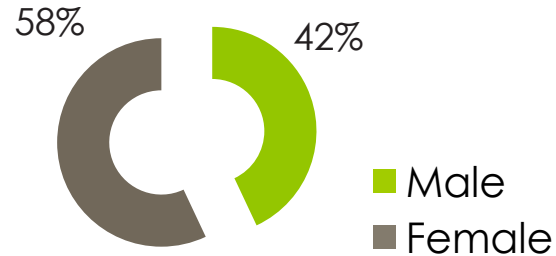
Age



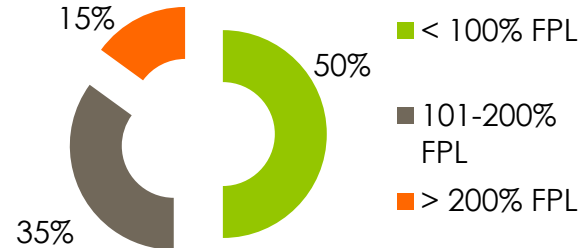
Ethnicity



Gender



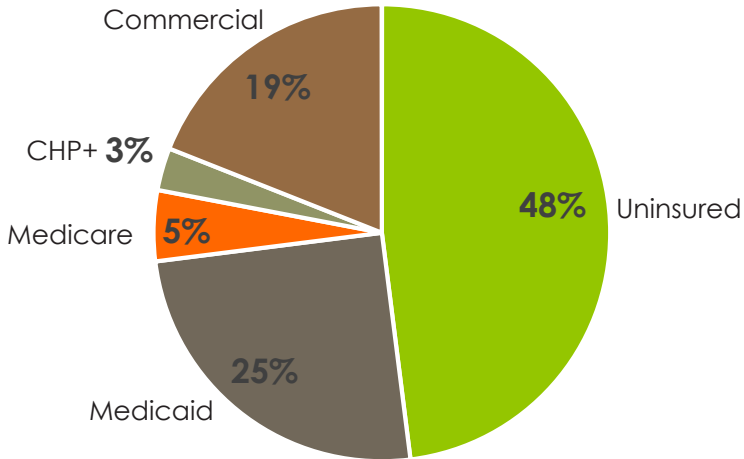
Income



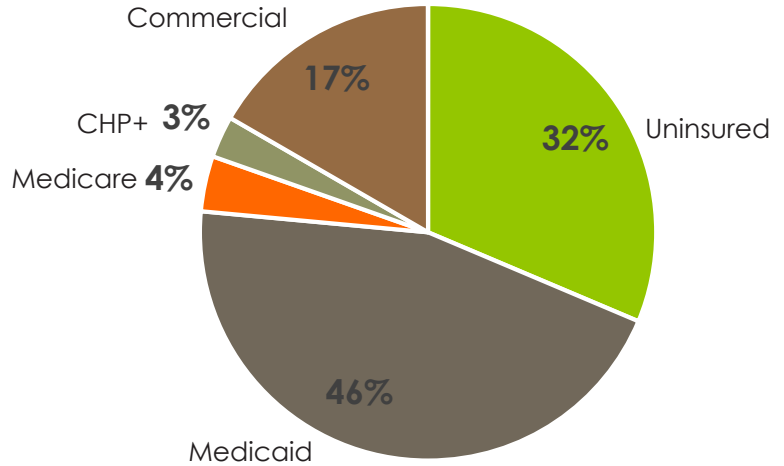
*Federal Poverty Level:

2016 200% FPL 1 person \$23,760 family of 4 \$48,600
2016 100% FPL 1 person \$11,880 family of 4 \$24,300

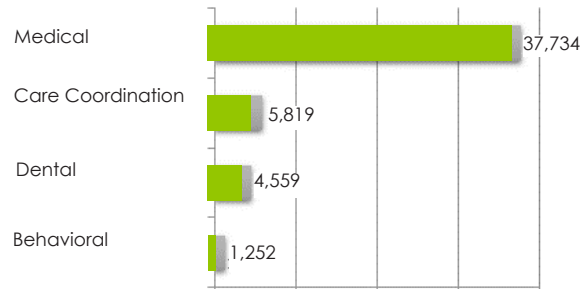
June 2013 Patient Mix



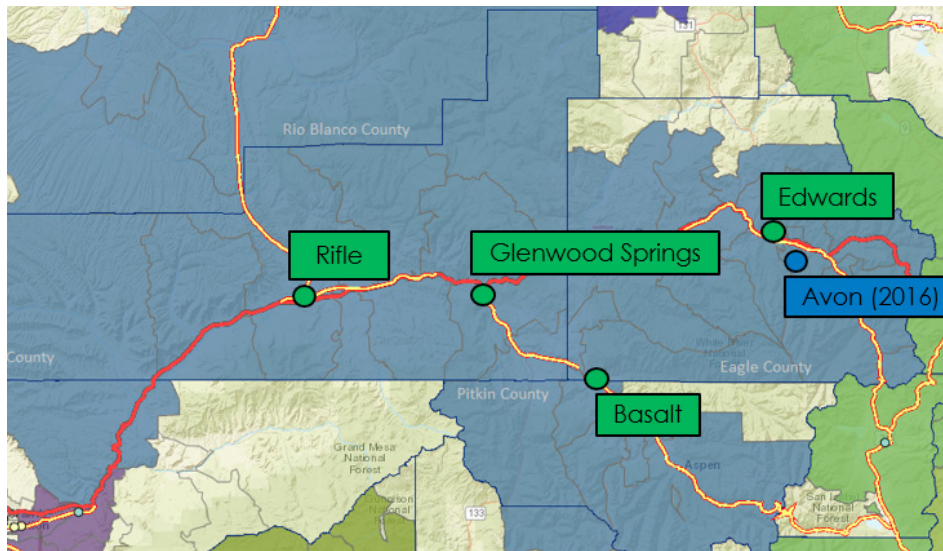
December 2015 Patient Mix



Patient Visits by Category 2015



Clinic Locations



MFHC's Current Penetration of Low Income
Population of Service Area= **48.6%**

*Federal Poverty Level:

2016 200% FPL 1 person \$23,760; family of 4 \$48,600

2016 100% FPL 1 person \$11,880; family of 4 \$24,300

MFHC current penetration of individuals and families living at or below 200% of the federal poverty level* in Garfield, Eagle, Pitkin, and Rio Blanco Counties:

Garfield County

Glenwood Springs	65%
Rifle	45%
New Castle	65%
Silt	40%
Carbondale	35%
Parachute	15%

Eagle County

Edwards	20%
Avon	25%
Minturn	35%
Vail	7%
Eagle	20%
Gypsum	20%

Pitkin County

Snowmass	45%
Snowmass Village	10%
Basalt	40%
Aspen	25%

Mountain Family Health Centers

Economic Impact

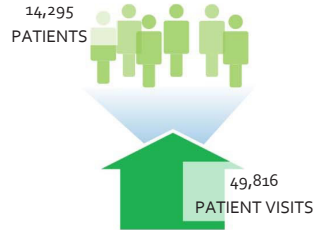
COMMUNITY IMPACT

For nearly 50 years, U.S. health centers have delivered comprehensive, high-quality preventive and primary health care to patients regardless of their ability to pay, becoming one of the largest safety net systems in the country.

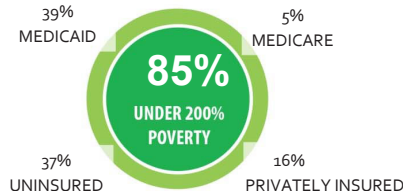
Mountain Family Health Centers has been no exception. In 2014, Mountain Family Health Centers provided care to many of the most underserved members of its community. In addition to providing quality care, Mountain Family Health Centers generated positive economic impacts, including jobs, tax revenues and savings to the health care system.



Patients Served



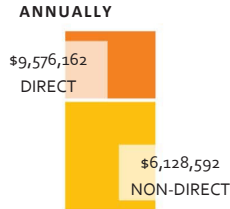
Patient Profile



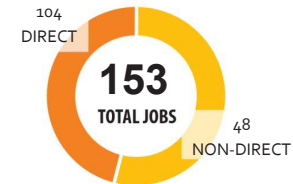
Cost Savings
**\$18.1
Million**
ANNUALLY

Total Economic Impact

\$15,704,754



Employment



Total Tax Revenue
\$4.6 Million
ANNUALLY



Board of Directors

Rob Stein, PhD – Chair

Mountain Family Health Centers Patient

Date Joined: 12/13

Occupation: Superintendent, Roaring Fork School District

Jon Fox Rubin – Vice Chair

Mountain Family Health Centers Patient

Date Joined: 12/14

Occupation: Executive Director, The Manaus Fund

Liz Stark, BSN, RN – Quality Improvement Committee Chairperson

Date Joined: 6/12

Occupation: Public Health Director, Pitkin County

Monica Rhodes – Treasurer

Date Joined 12/13

Occupation: Controller, Colorado Rocky Mountain School

Karyn ReNae Anderson

Mountain Family Health Centers Patient

Date Joined: 3/14

Occupation: Enrichment Leader, Vail Valley Foundation

Tom Boas

Mountain Family Health Centers Patient

Date Joined: 3/11

Occupation: Business Owner

Amanda Klahr, MSN, RN – Development Committee Chairperson

Mountain Family Health Centers Patient

Date Joined: 4/15

Occupation: Director, Youth Recovery Center

Kelly Staight

Date Joined: 10/15

Occupation: Controller, Vail Valley Medical Center

Richard Gonzales – Secretary

Mountain Family Health Centers Patient

Date Joined: 3/16

Occupation: General Counsel, Colorado Mountain College

Thank You, Providers

Basalt | 234 Cody Lane

- Jenny Lang-Burns (FNP, CNM, Site Medical Director)
- Gail Mizner (MD)
- Claire Chappell (PA-C)
- Rachel Menke (FNP)
- Sara Jacobs (LCSW)

Edwards | 320 Beard Creek Road

- Josh Rusk (MD, Site Medical Director)
- Kent Petrie (MD)
- Carol Conger (FNP, CNM)
- Debra Burns (FNP)
- Brett Deutcher (FNP)
- Diane Purse (FNP)
- Melvin Betancourt (LCSW)
- Whitney Young (MSW)

Glenwood Springs | 1905 Blake Ave, Suite 101

- Amy Ryn, (DO, Chief Medical Officer)
- Jenny Lang-Burns (FNP, CNM, Site Medical Director)
- Anneliese Heckert (DO)
- Chris Tonozi (MD, Director of Data Quality)
- Rebecca Novak (FNP)
- Sandra Deveny (MD, PRN)
- Susan Orcutt (FNP)
- Katy Rieves (MD)
- Mary Patterson (FNP)
- Barbara Corcoran (MSW)

Rifle | 195 West 14th Street

- Garry Millard (DDS, Dental Director)
- Matt Percy (MD, Site Medical Director)
- Corrinne Johnson (PA-C)
- Natasha Ellwood (PA-C)
- Stephen Glass (DDS)
- Lauren Roper (DDS)
- Crystal Mecham (DH)
- Gary Schreiner (PHD, LMFT)
- Oyen Hoffman (LMFT)
- Gregory Scott (MD)



Matt Percy, MD; Corrinne Johnson, PA-C; Natasha Ellwood, PA-C

www.mountainfamily.org

970.945.2840

Find us on:



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HEALTH CENTERS